

Value case summary – ONE Health example of metrics used to demonstrate impact.

Total individuals served: 707 Time frame of analysis: April 2018-Oct 2021	
<p>COST IMPACT</p> <ul style="list-style-type: none"> • Total Cost: ↓53% • Variable Cost: ↓49% • Payments Received (from accessing benefits): 9 M 	<p>UTILIZATION IMPACT</p> <ul style="list-style-type: none"> • Inpatient Admissions: ↓56% • Length of Stay days: ↓61% • ED Visits: ↓40% • Primary Care Visits: ↑80%
<p>QUALITY IMPACT</p> <ul style="list-style-type: none"> • Hgb A1c: ↓65% • HTN: ↓47% with BP <140/90 • Medications filled: 12,000 	<p>SATISFACTION IMPACT</p> <ul style="list-style-type: none"> • Provider: 88% improved efficiency of care • Patient: 90% I trust my provider • Partner: 97% improved coordination of care
<p>DEMOGRAPHICS OF POPULATION SERVED</p> <ul style="list-style-type: none"> • 80% AA • 14% Caucasian • 6% Latinx/other • 80% between 35 and 50 yo • 47% with SPMI diagnosis • 25% homeless on admission 	<p>EQUITY IMPACT</p> <ul style="list-style-type: none"> • Impact on Access 88% Connected to PCP/Health Home 50% Connected to Behavioral Health • Impact on Benefits 99% Connected to Transportation, 60% connected to Medicaid/SSI • Impact on Housing ↑60% Stably Housed • Impact on Food Security 90% Connected to SNAP and food benefits
TOTAL RETURN ON INVESTMENT	